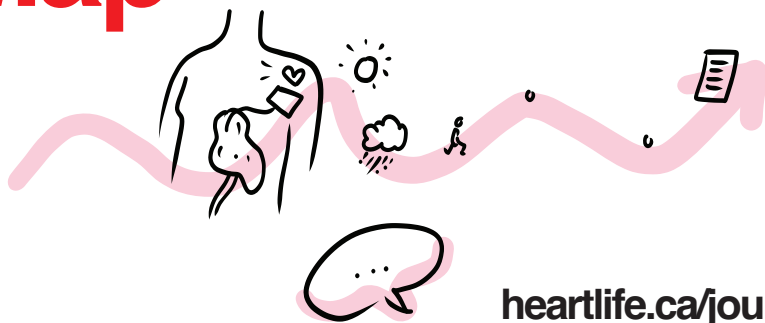
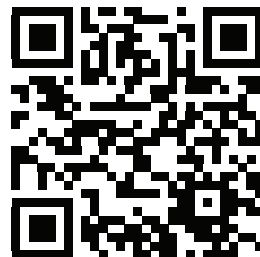


Patient Journey Map



heartlife.ca/journey-map/

Learn the Journey

The patient journey map captures and summarizes real stories, emotions, questions, and lifestyle challenges heart failure patients experience in their care continuum. By truly empathizing with and learning what

heart failure patients experience today, we can highlight the current needs, pain points, and wishes on how to improve care. We're taking the first step to ensure the patient's voice is heard.

